Leading Telecoms Company Swisscom Migrates From GlassFish to Payara Server

Swisscom wanted the peace of mind of a reliable and fast-acting support service for its two platforms within their mission critical infrastructure. They migrated from GlassFish in 2015, after being impressed by the quality and affordability of Payara Support Services.

How Payara Helped

Swisscom found the transition to Payara Support "very easy" and without any significant problems. One of the tickets was reviewed as "the reply was fast and helpful". The fix was released in a customer-only build, so having support meant that it shortened the time for them getting the fix to test by 2 months.

Payara Support provides access to a Maven repository hosting monthly patched builds of Payara Server and Payara Micro, meaning Swisscom had all builds from both the Features and Stability Stream available to use, enabling easy integration to the full development cycle.

Payara Support engineers were available 24/7 to help with any encountered issues and for reassurance in supporting mission critical applications.

Results

Payara Support was able to provide quick solutions to Swisscom with some solutions immediately available from Payara engineers as soon as the issue was identified. This reduced problem solving time for multiple projects with no need for Swisscom engineers to further investigate for solutions.

About Swisscom

Swisscom, Switzerland's leading telecoms company and one of its leading IT companies, is headquartered in Ittigen, close to the capital city Berne. Swisscom's international activities are concentrated mainly in Italy, where its subsidiary Fastweb is one of the biggest broadband providers. More than 20,000 employees generated sales of CHF 11.7 billion to the end of 2017. The company has a long history and was founded in 1852.

Industry: Telecommunications

Location: Bern, Switzerland

Services: Production Support

Technologies: Java EE, GlassFish, Payara Server

For more information visit **www.payara.fish** or contact us on **info@payara.fish**