



User: admin Domain: domain1 Server: localhost

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SERVER

Common Tasks

Domain

Data Grid

server (Admin Server)

Nodes

Clusters (Deprecated)

Lifecycle Modules

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JDBC

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JavaMail Sessions

Resource Adapter Configs

Configurations

default-config

server-config

Support

General Resources Properties Monitor Batch Notification MicroProfile Healthcheck Checker JMS Physical Dest

System Properties Instance Properties MicroProfile Properties

System Properties

Select	Instance Variable Name	Current Value	Override Value
<input type="checkbox"/>	JMS_PROVIDER_PORT	7676	

7 Reasons Why Global Companies Invest in Payara® Platform Enterprise



The Payara® Platform - Production-Ready, Cloud Native and Aggressively Compatible.

There are many reasons why companies choose to invest in Payara® Platform Enterprise. Here we've listed the most common reasons for subscribing to Payara Enterprise to achieve operational and financial benefits.

1 Increase effectiveness of your in-house team

The included support with Payara® Enterprise meant [Swisscom](#), a leading telecom company in Switzerland, experienced reduced problem-solving time for multiple projects. They received the fix to an issue 2 months sooner and with no need for Swisscom engineers to further investigate for solutions.

2 Improve security

[iTAC Software](#), leading MES providers in Germany, had been using Oracle GlassFish 2.1 and began experiencing issues with security problems that did not have available fixes. To satisfy compliance requirements, iTAC needed to guarantee high-availability, robustness, and high performance. After migrating to Payara Server Enterprise, iTAC had access to hot fixes, monthly releases and a guaranteed 2-hour reaction time from the Payara support team in case of a software issue to satisfy compliance requirements.

3 Access a private Customer Knowledge Base

Customers find the Payara Enterprise Support Portal a great benefit, as it allows them to log in and open a request for support or see any open issues at a glance, as well as track status and activity on open items. The Customer Knowledge Base within the Support Portal provides customers with articles and information to resolve common problems or find answers to questions quickly

4 Enjoy peace of mind with a 10-year software lifecycle and OpenJDK support

[BMW Group](#) required a stable basis and standards compliance for their applications. The 10-year software lifecycle provided by Payara Enterprise solved both the need for stability and compliance. Our support for the OpenJDK platform, provided by Azul Systems, means customers can rest assured that the whole software stack is supported.

5 Receive priority for bug fixes, new features, and enhancement requests

Payara Enterprise customers get priority response for all bug fixes, whereas community users would first have to raise the bug on GitHub with no guaranteed timelines or SLAs for getting the fix. [Rakuten](#) found the Maven repository, Nexus Portal, easy to use, receiving customer-only patched builds and hot fixes for the Payara Platform. They enjoyed the quick responses from the Payara Support Team and the fact that team could communicate in Japanese. New feature or enhancement requests are also prioritized for customers in our monthly and quarterly releases.

6 Quickly overcome problems with direct access to the engineering team

[Appriss](#), a US company that delivers data-driven solutions to improve safety and security, relies on the added confidence of 24/7 support from Payara's engineers to deliver their critical customer facing web applications within the retail, health, and safety data solutions industry. Unlike other companies that offer support through an outsourced helpdesk, Payara Enterprise support comes directly from our engineers.

7 Follow best practices and expand technical knowledge

Even during times of no technical problems, Payara Enterprise customers can reach out with questions to ensure they are operating according to best practices to prevent future challenges and increase efficiency. [ISERN](#), providers of hospital room communications solutions, relied on the Payara Migration & Project Support for sorting out issues as well as expanding their knowledge of the server.

In addition to these common reasons for investing in Payara Platform Enterprise, your subscription helps you save money when things go wrong. Payara Enterprise includes support services and access to the Engineering Department around the clock to get you back on track quickly, reducing costly downtime and frustration for your IT team.

Not using the Payara Platform yet? Download here: <https://www.payara.fish/downloads>

Learn more about Payara Enterprise options: <https://www.payara.fish/enterprise>
or buy support online: https://www.payara.fish/choose_support.



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